Monica Bosson 2820 California Street Berkeley CA 94703

Sep 7th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have used Sonic.net since 2000. I love them. If I have a problem, they are always available. I have even called on Christmas Evening, and I got immediate help with my issue from a real person.

I am a teacher at a local Community College, and my students have needs 24/7. As many of my students are millennials, they expect immediate communication. While I have to sleep sometimes, I have, personally, saved a life through my ability to communicate rapidly and effectively with one of my students. I could not do this if the cost was prohibitive.

I have had nothing but positive service from Sonic.net. There should definitely be a free market for these services as they become more and more an integral part of our communication.

Please keep the options of service providers open!

Thank you so much,

Monica Bosson